

**PERTHYN
JOB DESCRIPTION**

SUPPORT WORKER

Location

Salary: **SSP 4 – 9 (£13,654 - £15,689)**

Responsible to: **Support Manager / Deputy Support Manager**

Job Purpose:

To consistently aim to deliver a person centered service for people who have a learning disability, Autistic Spectrum Disorder and Challenging Behaviour, always working towards the best possible outcomes and quality of life for the tenants.

Principal duties and responsibilities

1. Ensure your own actions support the care, protection and well-being of service users.
2. Communicate with, and complete records for service users.
3. Support the health and safety of yourself and service users.
4. Develop your knowledge and practice
5. Support Service Users in their daily living through goal planning and quality of life assessment, engaging in a person centered approach.
6. Attend training as identified by Perthyn to meet the needs of the tenants
7. Support service users to meet their domestic and personal needs
8. Support service users to access and participate in recreational activities in their immediate locality and wider community
9. Support service users to take part in development activities
10. Support service users with their personal care needs
11. Relate to, and interact with, service users
12. Ensure your own actions support the equality, diversity, rights and responsibilities of service users
13. Maintain a safe and clean environment
14. Receive and pass on messages and information
15. Contribute to the effectiveness of your team
16. Assist in the administration of medication
17. To attend any meetings as identified by Perthyn

18. Undertake any other duties commensurate with your grade.

PERSON SPECIFICATION

SUPPORT WORKER

Criteria: E = Essential D = Desirable

Experience

Experience of working with people with learning disabilities	D
Experience of working within a health or social care environment	D
Experience of working with people who challenge services	D
Experience of working with people with autism	D

Qualifications

NVQ Level 2 Care or a commitment to work towards achieving	E
BTEC Certificate in Positive Behaviour Support or a commitment to work towards achieving	E

Competencies and Skills

Demonstrate a range of basic life skills I.e Cooking, cleaning, budgeting, shopping etc..	E
Demonstrate an ability to focus on service users. I.e. Consistently aims for a better service for service users. Always works towards the best quality of life for the service user. Is respectful and considerate towards the service user.	E
Demonstrates professionalism and responsibility. Behaves professionally, takes responsibility and ownerships of his/her actions. Understand the importance of his/her role and puts professionalism ahead of personal issues.	E
Able to demonstrate ability to communicate effectively, I.e Communicates with clarity, impact and accuracy both verbally and in writing. Communicates appropriately and professionally. Passes information on freely and pro-actively.	E
Able to demonstrate ability to work effectively with others. I.e to work co-operatively with different groups of people. Is supportive and open when working with others and aims to reach workable compromises.	E
Able to demonstrate continuous learning and development. I.e recognises the need for continuous learning and is open to developmental opportunities. Supports others and shares knowledge.	E
Able to demonstrate ability to work efficiently. I.e. Works efficiently, responsibly and willingly. Uses initiative and knowledge and continuously works towards excellence.	E
Demonstrates a willingness to change, adaptation and innovation. I.e. Adapts to the service users and the service. Responds positively to change, adapts quickly. Generates ideas, responds to opportunities and is flexible.	E
Demonstrates an ability to effectively evaluate and make decisions. I.e Evaluates information, identifies key issues and makes effective decisions after consideration of all relevant options. Demonstrates positive, timely and logical decision making.	E

KNOWLEDGE

Has an understanding of national care standards	D
Has an understanding of the needs of people with learning disabilities and how to support them	D
Has an understanding of discrimination experienced by minority and/or disadvantaged groups	D

Other Requirements

Demonstrates a sound value base that promotes the independence and integration of individuals.	E
Is able to undertake a range of shifts	E
Is able to travel to any scheme within the area	E
Is able to support service users in undertaking recreational activities, including holidays	E
Hold a current, valid driving license	D